

## QUALITY POLICY

We have the drive and expertise to deliver excellent products and services to our customers. Systematically and continuously, opportunities are sought to improve working procedures and the internal working environment in order to improve the satisfaction of key stakeholders.

### PROFESSIONALISM IS OUR PRIORITY

Our operations are characterised by professionalism and dedication that is exemplary and in accordance with the laws and regulations applicable to the operation. This means that the company's projects are carried out by employees who possess high levels of skills and knowledge and operate in accordance with the company's values: Integrity – Ambition – Initiative.

### CUTTING-EDGE SOLUTIONS

We focus on finding advanced solutions to resolve projects, and we work with educational institutions, professional organisations and other partners towards a shared goal of increased value, innovation and developing the community and its infrastructure sustainably.



### OUTSTANDING SERVICES

We aim to provide customers with efficient services and to provide cost-effective and high-quality solutions within negotiated timelines.

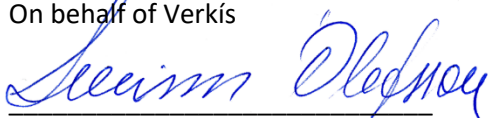
We make every effort to engage in efficient and interactive communication with clients to ensure that their expectations are met and that they are informed of the progress of projects.

### CONTINUOUS DEVELOPMENT AND IMPROVEMENTS

We aim to meet customer expectations and requirements and to develop and maintain certified quality systems according to ISO 9001. We focus on the quality of solutions, development and improved efficiency. Performance and processes are continuously reviewed in order to increase customer and other stakeholder satisfaction.

Approved by Members of the Board, 22 May 2018

On behalf of Verkís

A handwritten signature in blue ink, reading "Sveinn Ólafsson".

Sveinn I. Ólafsson, Chief Executive Officer